

February 28, 2011

Mr. Ryan Sullivan  
Resurrection Builders, Inc.  
104 Deacon Road  
Fredericksburg, VA 22405

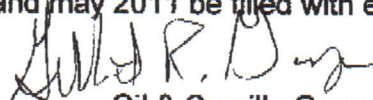
Mr. Sullivan,

Wow...what an amazing experience it has been working with you and your crew! In this time of high costs, low quality work, and low customer service we feel that it is important to let a company know when they have done an outstanding job.

It was an absolute pleasure working with you and your crew over the last 3 months. As your customer, it was so comforting knowing that we could trust you and your crew being in our home and that you would treat our home as if it were your own. Your attention to customer satisfaction, quality workmanship, and detail in clean up was evident throughout both projects. From the beginning to the end we appreciated your availability and communication and you have clearly earned a \*10\* for customer service. In addition, you did a great job accommodating our personal desires regarding building products and design of the project. Your company is an excellent example of quality workmanship and it is clear that you set high standards for yourself and any person or work associated with your company.

One a final note, your integrity was also demonstrated from beginning to end and as a customer the value of integrity cannot be expressed in words. Thank you for the outstanding work that you completed in our home. We love the rooms you completed in the basement and can't wait to enjoy our beautiful deck this spring and summer. We will be calling upon you again whenever we are in need of any construction services.

Best of luck to you and your company and may 2011 be filled with endless blessings!

  
Gil & Camille Garza  
